

Croydon Scrutiny Presentation



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Croydon Collections

22 million

Number of collections undertaken since the service change in September 2018

99.78%

Overall collection rate since September 2018

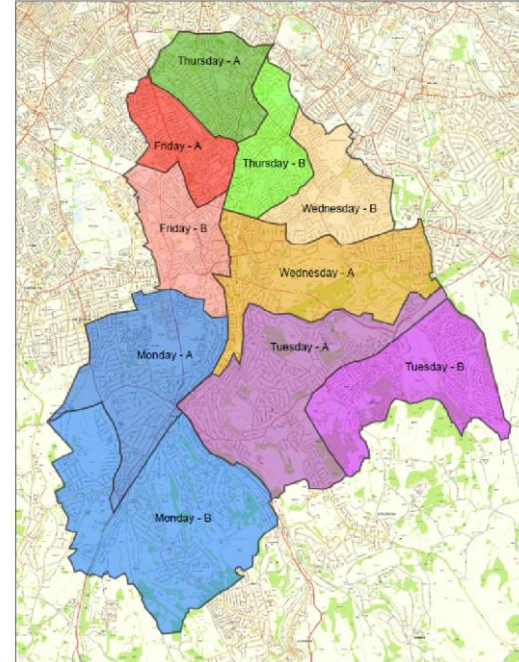
**99.80% vs
99.78%**

Communal collection rate vs kerbside collection rate

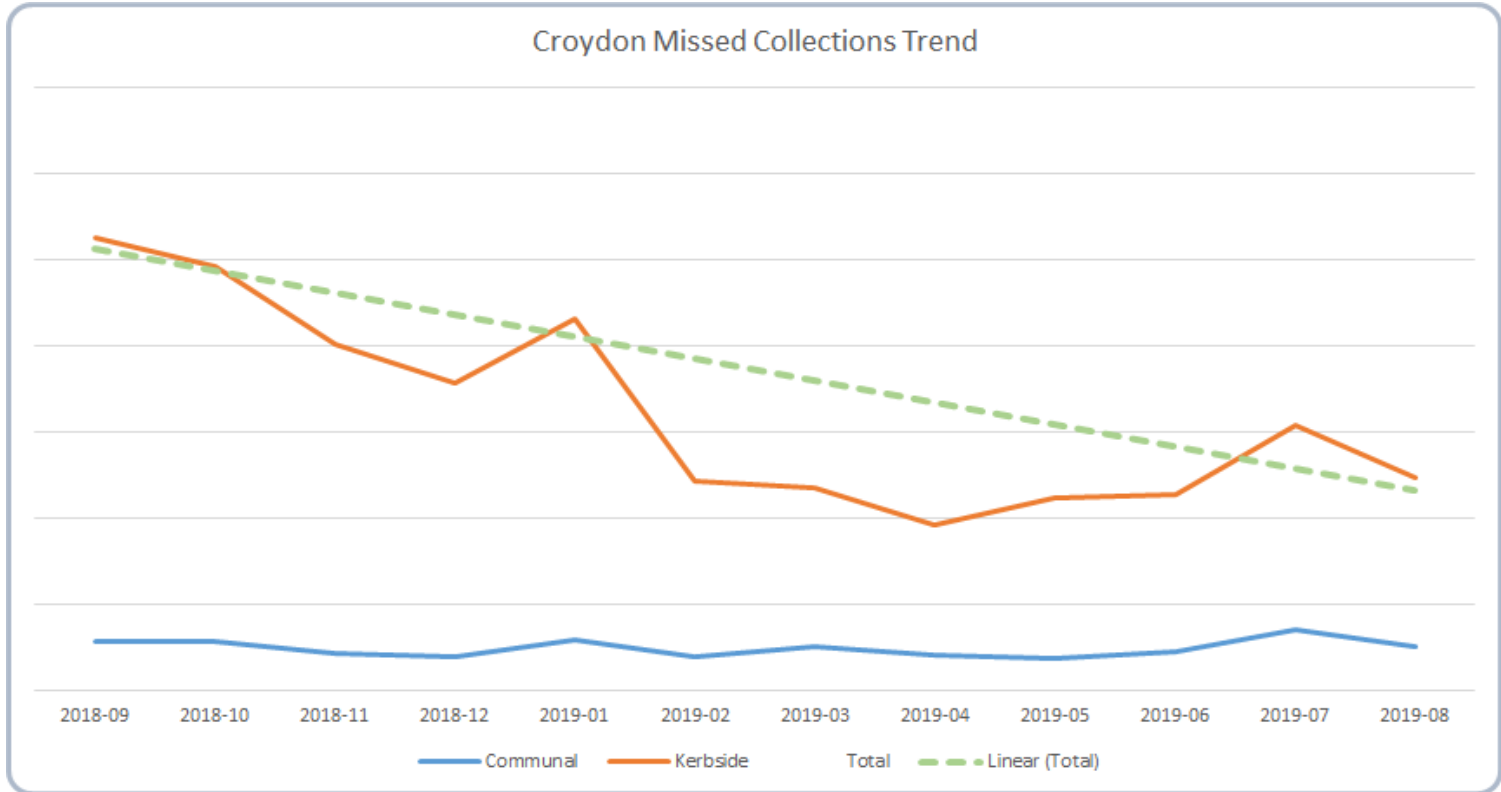
Croydon Collections - Service changes

1. Major service changes for kerbside collections in September 2018 and communal in July 2019
1. 78% kerbside day change
1. ≈250,000 bins rolled out to ≈120,000 residents

Croydon Day/Week Rounds



Missed Collections Communal and Kerbside Trend



Croydon Streets

96.71%

Percentage of reported street below grades completed within 24 hours

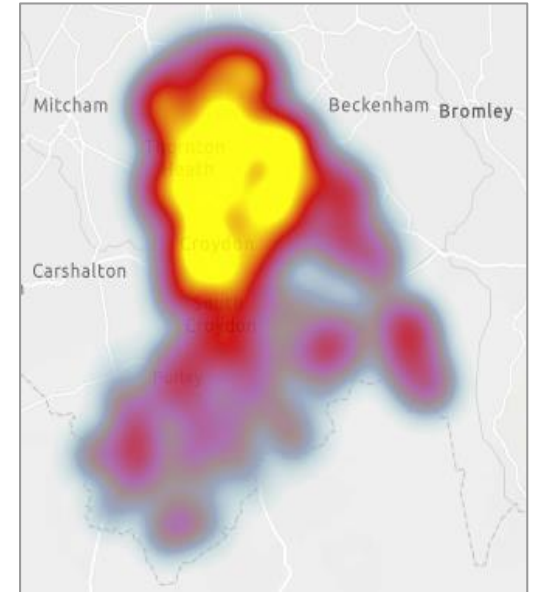
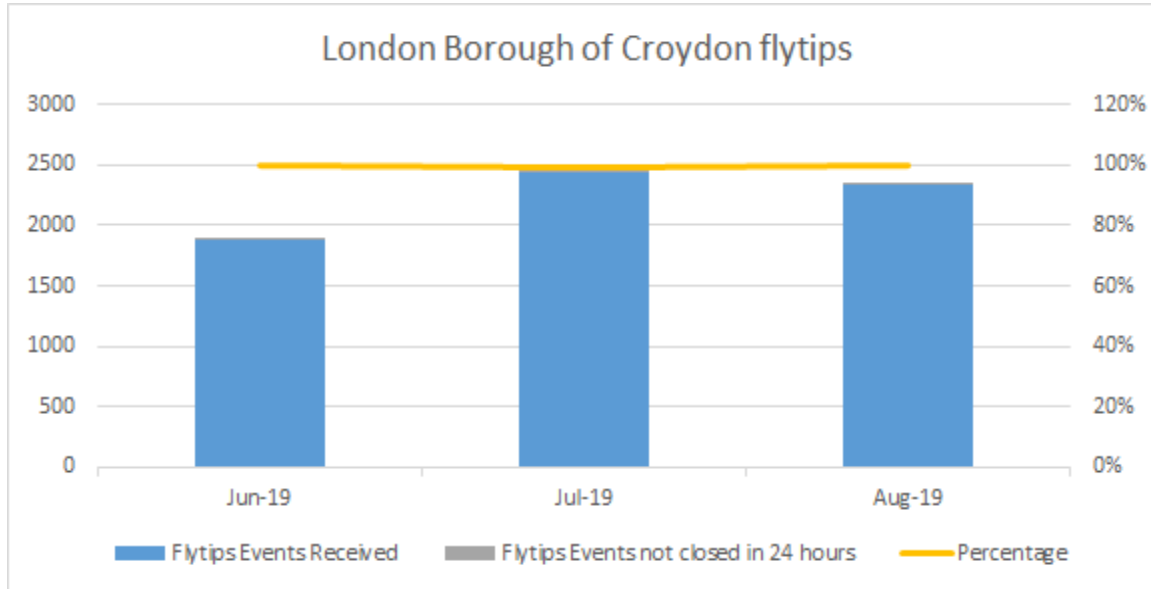
99.61%

Percentage of reported fly-tips completed within 24 hours

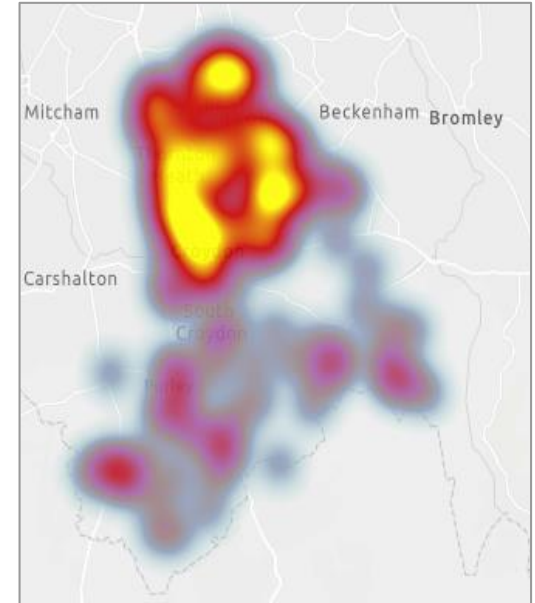
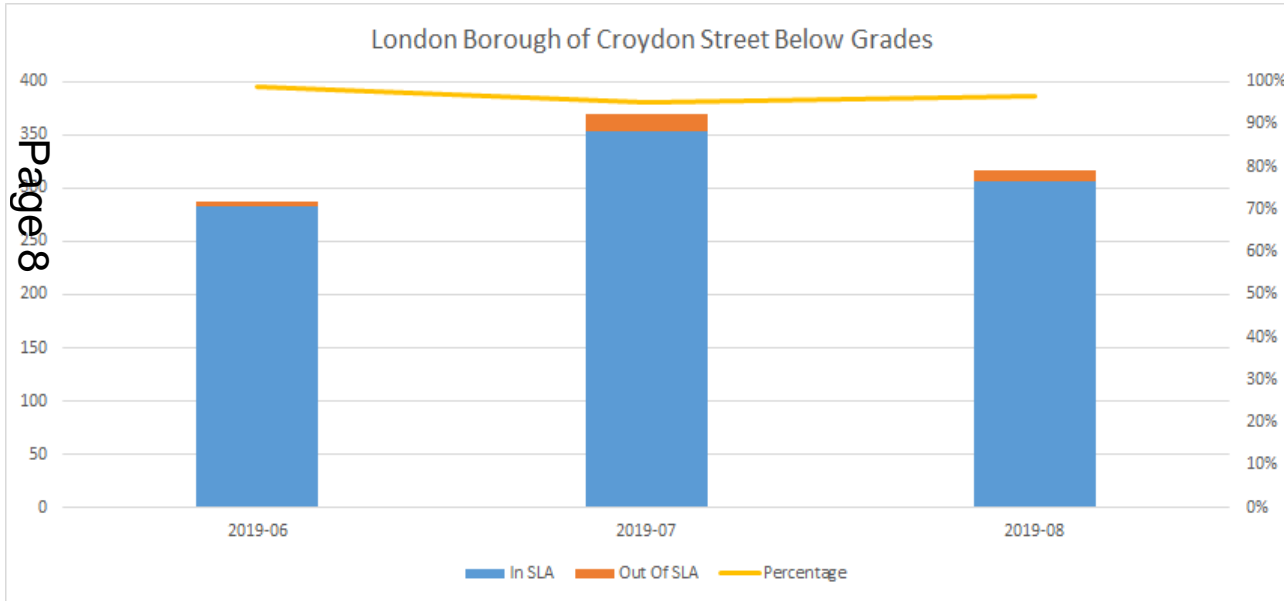
90.44%

Percentage of reported litter bins emptied within 2 hour period

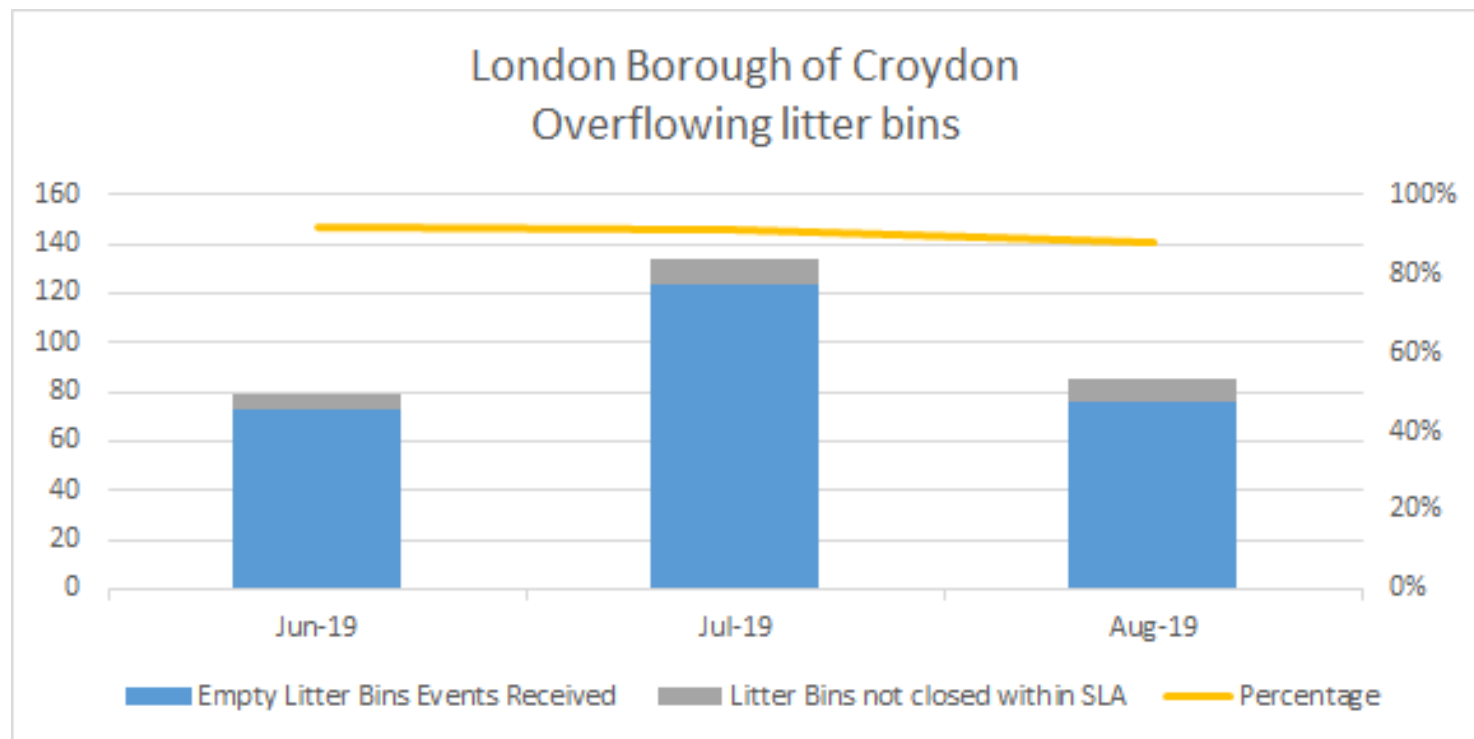
Fly-tips



Street Below Grades



Litter Bins



TOOLBOX TALK

Working in the summer can present a number of risks, particularly during hot and dry weather periods. We are currently experiencing exceptionally high levels of temperature and humidity.

YOUR HEALTH

The most significant risk when working outdoors is the risk from the sun. Too much sun will speed up the ageing of your skin, making it leathery, mottled and wrinkled, but the most serious effect is an increased chance of developing SKIN CANCER. Workers who work outside; have fair or freckled skin; red or fair hair; and those with skin conditions, including moles, eczema, psoriasis etc. are most at risk from the damage caused by the sun.

Remember:

- DO Take your breaks in the shade
- DO Wear your protective clothing (this includes a tee-shirt - NOT a vest - under your Hi-Viz vest)
- DO Use sunscreen on exposed parts of your body; use sun protection factor (SPF) rating of 15 or more.
- DO Wear a hat which has a brim
- DON'T Wear shorts
- DON'T try to get a tan. It might look good but it indicates that the skin has already been damaged

In addition to the risks caused by sun, heat stress can also be a significant issue to workers who carry out physical/manual activities outside when temperatures are higher. Heat stress and dehydration are common problems. Heat stress affects individuals in different ways and some people are more susceptible to it than others. Typical symptoms are:

- Muscle cramps, heat rash, increased fatigue, headaches and nausea
- Severe thirst – a late symptom of heat stress
- Heat stroke is the most severe disorder and can result in death if not detected early

MAKE SURE that you drink plenty of water, which will prevent you becoming dehydrated.

YOUR WORK

In addition to your health, hot and dry weather periods can present a significant fire risk when dealing with or handling waste. Batteries can overheat and ignite; disposable barbecues and hot ash tend to increase in the waste disposed of by members of the public; and once a fire catches hold, it soon spreads when the ground / waste is dry.

BE VIGILANT AND MAKE SURE THAT YOU UNDERSTAND THE EMERGENCY ARRANGEMENTS FOR YOUR WORK ACTIVITIES.



THANK YOU

